



Did You Know?

# MAKING THE MOST OF APPRENTICESHIPS

CESA are actively working with Trade Associations, Colleges and Training Providers to promote the **Electrical, Electronic Product Service and Installation Engineer** Apprenticeship.



In order to get more young people in the industry it's imperative that employers know the facts and benefits of taking on an apprentice

## Is there a cost to me, the employer?

The Apprenticeship will provide £9000 of Levy funds over three years for employers to use in paying for a College or Training Provider. The amount of topping up required by the employer will be minimal, as courses typically cost around £2,500 to £3,000 per year plus exams.

## Do I need to provide a mentor?

Using a tried and tested NVQ method; a workbook is issued by the training provider and tasks are completed whilst working alongside experienced Installation and Service Engineers. This workbook holds the evidence that is needed when the final assessment is taken after three years. There are three grades of achievement - pass, above average, or excellent.

## Is it relevant to my business?

Most definitely, in addition to the electrical "essentials", apprentices learn about Health and Safety when in other people's premises; manual handling; using tools safely; customer relations; dress and manner; van stock management; diagnostics and maintenance skills. In fact all of the essential skills for Installation and Service Engineers.

When qualified, apprentices have the option to undertake further training in electrical products, refrigeration, gas and plumbing, all of which are available through training providers.

## Electrical, Electronic Product Service and Installation Engineer Apprenticeship

Key Electrical & Electronic Course Areas Include:

- Health and Safety
- Transportation and Protecting of products
- Installation, Testing & Handing Over Electrical and Electronic Products
- Diagnosing Faults and Repairing Products
- Principles of Servicing Products

Full Course Details: [instituteforapprenticeships.org](http://instituteforapprenticeships.org)

**Status:** Approved for delivery

**Level:** 3

**Reference:** ST0150

**Approved for delivery:** 6 December 2017

**Route:** Construction

**Typical duration:** 36 months

**Maximum funding:** £9000 (Funding Band 9)

**Trailblazer contact(s):**  
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**Employers involved in creating the standard:**  
CESA, Serveline, Whirlpool UK Appliances Limited, Samsung, BSH Home Appliances Ltd, Fisher Paykel R.S.L, Genserve, H&H Video&TV, DBS York Ltd, Know How, Borsch, Electrolux PLC, Chapmans Electrical